



ROYAL OAK SCHOOLS

A COMMUNITY OF EXCELLENCE

7-8-20

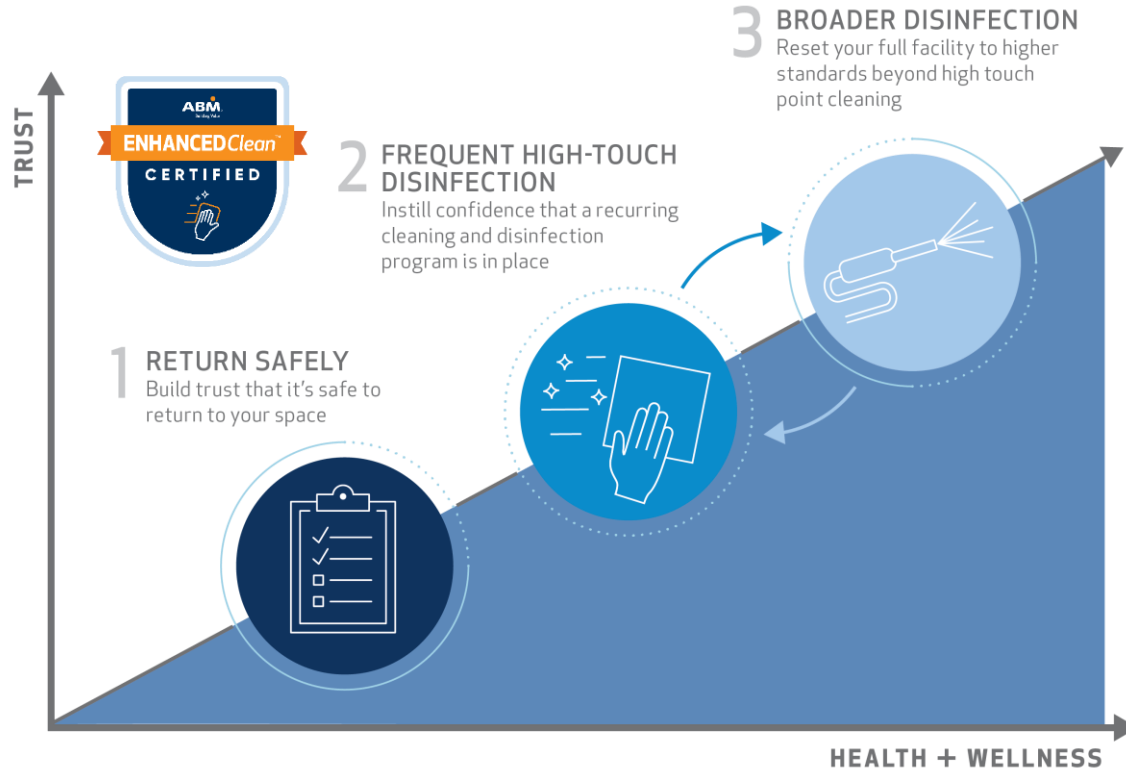
# Preparing Facilities for Re-Occupancy & The New Normal

ABM EnhancedClean



# ABM EnhancedClean™

ABM's EnhancedClean™ program is a three-step approach that delivers healthy spaces with a certified disinfection process backed by experts.



## KEY DIFFERENTIATORS:

- Certified Processes Backed by Experts
- Hospital Grade Disinfectants & Specialized Equipment
- Innovative Solutions including Evidence Based Testing

# EnhancedClean™ Package Levels



## Reentry Services

- Reentry site assessment
- New workforce protocols
- **1x disinfection** timed with reentry

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## Daily Enhanced Scope - Days

- Facility communication kits
- Damp wipe disinfect high-touch areas **2x per day**

- Facility communication kits
- Damp wipe disinfect high-touch areas **6x – 8x per day**

- Facility communication kits
- Damp wipe disinfect high-touch areas **10x – 12x per day**

## Daily Enhanced Scope - Nights

- Enhance SOW by replacing general purpose cleaner with disinfectant for nightly cleaning **1x daily**

- Enhance SOW by replacing general purpose cleaner with disinfectant for nightly cleaning **3x per week**

- Enhance SOW by replacing general purpose cleaner with disinfectant for nightly cleaning **5x per week**



## Broad Disinfection Services

- **Weekly** broad disinfection service using electrostatic spray application

- **Weekly** broad disinfection service using electrostatic spray application

- **Daily** broad disinfection service using electrostatic spray application

# Disinfectants and Specialized Equipment

High touch point disinfection or broader full facility disinfection

**ENHANCED**Clean™ 



Electrostatic sprayers



Alpha HP



Virex II 256  
Virex Plus



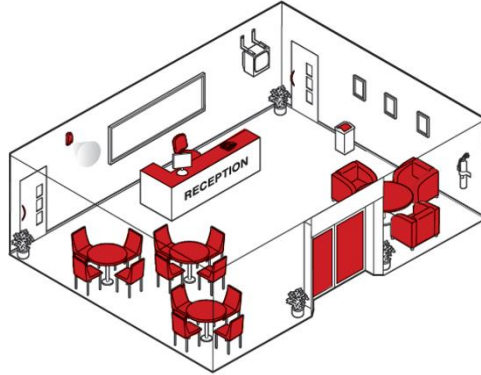
Oxivir Five 16, Oxivir TB  
Oxivir 1 RTU  
(or wipes equivalent)





# Frequent High Touchpoint Disinfection

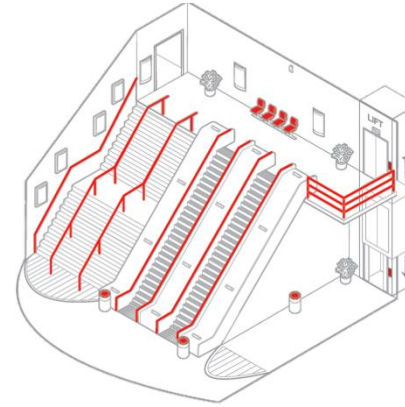
## Public Areas / Reception / Lobbies



### Touchpoints:



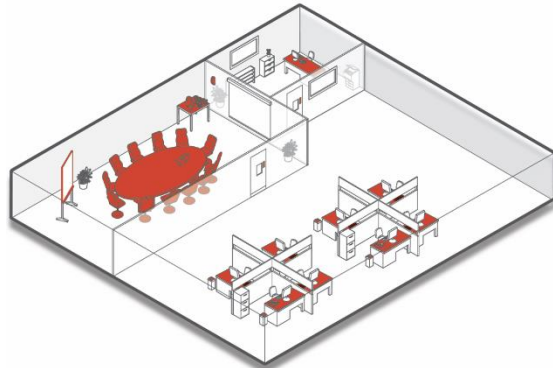
## Lift / Stairs / Escalator



### Touchpoints:



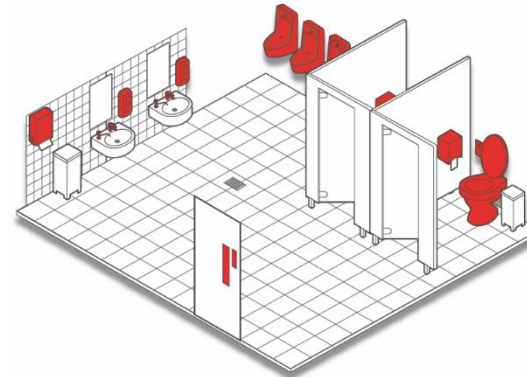
## Office / Conference Areas



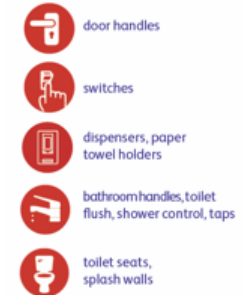
### Touchpoints:



## Restrooms

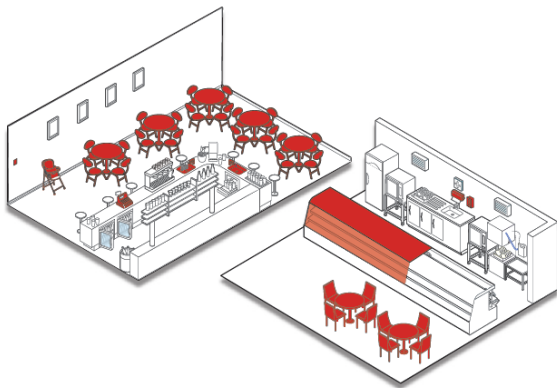


### Touchpoints:



# Frequent High Touchpoint Disinfection

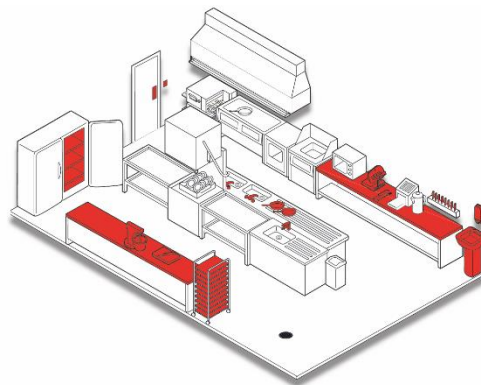
## Food Service Area



### Touchpoints:

-  all handles (not only doors)
-  switches
-  dispensers
-  food contact surfaces
-  hand contact areas

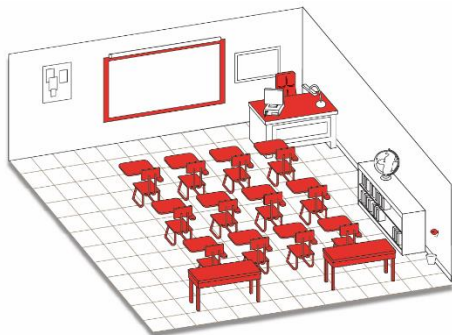
## Kitchens









### Touchpoints:

-  door handles
-  taps
-  switches
-  dispensers (loaded, in good order, clean)
-  food contact surfaces
-  utensils
-  hand contact areas

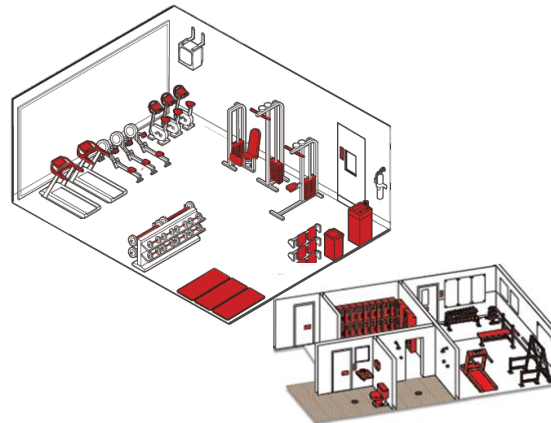
## Training Rooms






### Touchpoints:

-  telephones / computers / electronics (as approved)
-  desks / tables
-  switches
-  door handles
-  chairs
-  pencil sharpener / metal surfaces

## Gyms / Locker Rooms



### Touchpoints:

-  door handles
-  switches
-  water fountain
-  handle and seat of the machine
-  toilet seats and flush handles, splash walls
-  locker exterior
-  dispensers

# What do we mean by certification?



## Certified Team Members

Disinfection specialists performing frequent high touch disinfection and those required to use electrostatic sprayers will receive formal certifications based on tested comprehension and ability to perform the tasks through observation

## Certified program

Program certification will validate that our locations are prepared for the post-COVID world by ensuring adherence to key processes

- Standard Operating Procedures
- Risk Hazard Assessments
- Facility Communication Plan
- Equipment, Supplies, and PPE Screening Protocols
- Equipment, Supplies, and PPE Inventory Management
- Respiratory Protection Program
- Health Screening Program
- Emergency Response Program

# Levels of Training and Certification

	 General Cleaner	 Certified Disinfection Specialist (Level 1)	 Certified Disinfection Specialist (Level 2)	 Certified EnhancedClean Facilitator
<b>Curriculum</b>				
ABM company policies and procedures	✓	✓	✓	✓
Communication skills	✓	✓	✓	✓
Safety training	✓	✓	✓	✓
Daily moment for safety	✓	✓	✓	✓
Traditional cleaning methods	✓	✓	✓	✓
Personal protective equipment (PPE)	✓	✓	✓	✓
Social distancing	✓	✓	✓	✓
EnhancedClean overview		✓	✓	✓
Reinforcing the cleaning basics		✓	✓	✓
Disinfecting and equipment		✓	✓	✓
High-touch surfaces		✓	✓	✓
Electrostatic spraying			✓	✓
<b>Training Methods</b>				
On-the-job training	✓	✓	✓	✓
Classroom-style training with knowledge checks		✓	✓	✓
Observation of work being performed			✓	✓
Cumulative process including eLearning, assessments, and webinars				✓
<b>Outcomes</b>				
	Trained 	Certified Disinfection Specialist (Level 1) 	Certified Disinfection Specialist (Level 2) 	Certified EnhancedClean Facilitator 



# ABM Enhanced Clean Advisory Council



**Ruth Carrico**

Associate Professor, Global Health Program Director,  
University of Louisville School of Medicine

*Key Specialty: Infection Prevention*



**Nancy McClellan**

Globally recognized expert, former Industrial Hygienist at  
LafargeHolcim and AbbVie; M.P.H., CIH, CHMM

*Key Specialty: Industrial Hygiene*



**Cathy Campbell**

National Director of Service Delivery (B&I); CHESP, CMIP

*Key Specialty: Healthcare*



**Gordon Buntrock**

National Director of Service Delivery (EDU)

*Key Specialty: Janitorial*

## Guidance and development of:



### Standard Operating Procedures

Reviews and validates all SOPs relevant for  
ABM's COVID response and EC offering



### Program Development and Tech Vetting

Develops the framework for implementing  
Evidence Based Testing (ATP) and product  
vetting for UV light technology



### Program Certification Build

Defines approach for program certification and  
validates disinfection specialist certification and  
training program



### Position Paper Development

Develops, documents, and reviews ABM's  
position on key topics, such as electrostatic  
sprayers and antimicrobial coatings

# Building Brand Trust

## TRANSPARENT OPERATIONS AND COMMUNICATION TOOLS

### 1 Reopening Guide



### 2 Operator Playbook



### 3 FAQs



### 4 Reentry Checklists



*Client*

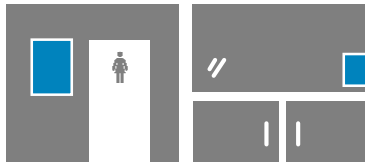
*Internal*

### 5 Communications Tools

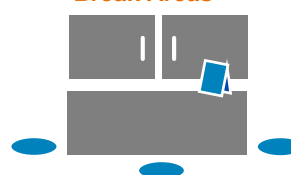
#### Entryways



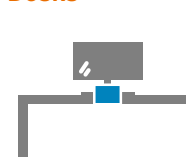
#### Restrooms



#### Break Areas



#### Desks



#### Digital Content



# Visual Assurance

## Building Brand Trust Through Communication Tools

**Communication Kits** will be provided at the onset of this step to proactively illustrate the tangible benefits of the program, including:

Entryway Easel Signs



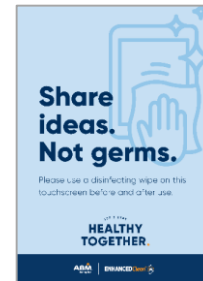
Break Area Tent Cards & Floor Clings



Desk Drops



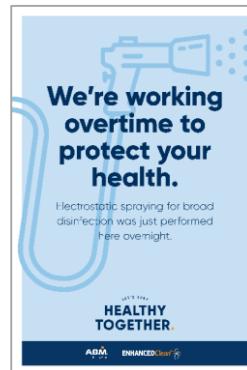
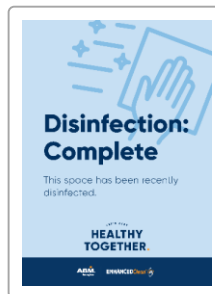
Touch Screen Tent Cards



Restroom Mirror Clings



Recently Disinfected Space Signs





# Thank You

[ABMEnhancedClean.com](http://ABMEnhancedClean.com)

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